



## Octopus Tap FAQ

**Installation:** Please refer to our [installation guide](http://www.octopustap.com/installation_guide) at <http://www.octopustap.com/instructions.html>

**Foam:** Foam can be caused by several possibilities:

- 1) Dirty lines in your tap can cause foam (See cleaning below).
- 2) Beer is too warm. Make sure the keg is well iced and beer is around 40F° Warm beer causes the beer to foam. Ice the keg down at least 3/4 of the keg.
- 3) Keg has too much pressure/is over pumped. Let off pressure with the pressure relief valve. Tell you buddy to stop pumping.
- 4) Agitated keg - Alcohol abuse! Seriously, only time --letting the keg settle-- will solve this problem. You can also release some pressure from the keg with the pressure relief valve. Take it down to nearly zero pressure and pour some beer with this LOW pressure. Any foam significant foam still? IF so let all pressure off and let it sit before adding any pressure
- 5) Poor seal on tap or hoses drawing in air
  - Make sure that the Octopus adapter is securely fastened on the tap.
  - Check that the O-Ring seals are in their grooves and are not missing or torn/damaged. See installation guide above
  - Make sure the hoses are firmly pressed to the adapter.

**Leaking Air:**

- 1) Missing, Damaged, and/or Mis-Aligned O-Rings- Disassemble Tap from Octopus Tap Adapter both at the coupler and handpump to confirm the 2x Small and 2x Large O-Rings are not effected by above issues. See above installation guide for assembly instructions.
- 2) Coupling between adapter and hand pump is loose..tighten by hand tightly.

**Cleaning:**

- 1) A red plastic cap is provided with your tap. Place cap on lower part of the tap. Submerge entire tap in warm water and open all faucets. Pump the hand pump under the water to force clean water out of the faucets and tap. Pull out of the water and pump a few more times to clear the remaining water from the lines. You can also see cleaning instructions here: [http://www.octopustap.com/instructions/care\\_cleaning.jpg](http://www.octopustap.com/instructions/care_cleaning.jpg)

**For Replacement Parts E-Mail Us at: [sales@octopustap.com](mailto:sales@octopustap.com)**